



North Notts Hockey Club Parent Club Guide

North Notts HC - Parent Club Guide

Most parents want their children to enjoy the sports of their choice. These guidelines provide the parent with key information when selecting a club/playing opportunity for their child. It provides the parent with ideas of questions to ask, and ensure that both the parent and the child understand the way North Notts HC (NNHC) works, and the roles and responsibilities of the parent.

What can a Parent expect from the North Notts Hockey Club?

- A friendly welcome, an opportunity to meet new friends play and watch hockey
- Opportunities for the child to have fun and develop their game as much as they want to
- A safe environment, in-line with England Hockey ClubsFirst guidelines
- Qualified and vetted coaches and responsible volunteers
- Relationships based on trust, honesty and respect where your child is valued and listened to
- The child's welfare and safety is paramount
- Club members will recognise the child's rights, whatever their age, gender, culture, ability, language, religious belief, racial origin, and/or sexual identity
- Opportunities for the parent to get involved in the club
- Safeguarding and Protecting Young People / Child Protection Policy and Complaints Policy are available to the parent and child as a member via the club website (www.northnottshc.net) or available by request to the Club Welfare or Club Development Officers
- Clear lines of communication with the parent about their child, fixtures, training and events via the club website (www.northnottshc.net)

What do the club expect the Child?

NNHC have a guide for young people (available via the club website, www.northnottshc.net) which details the club's expectations which include:

- fair play;
- listening to the coaches;
- adhere to the young people's code of conduct;
- adhere to the rules of the game and rules of the club.



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What do the club expect from the Parent?

NNHC expect the Parent to:

- stay with their son/daughter when they are at the club;
- ensure that their son/daughter is dropped off and picked up promptly from the club and matches;
- contact the club if they are running late to collect their child;
- adhere to the rules of the club;
- adhere to the codes of conduct within the club, in particular the Parents Code of Conduct (available via the club website, www.northnottshc.net);
- accept the guidance that coaches provide and umpire's decisions within matches;
- use correct language at all times;
- stay off the pitch during training and matches;
- never force their child to participate;
- provide emergency contact details and any relevant information about their child including medical history.

NNHC would like the Parent to:

- become involved in the club as much as possible. This provides their child with the support to enjoy their hockey;
- support the coaches by ensuring their child enjoys their hockey and plays within the rules of the game;
- encourage fair play;
- encourage their child to recognise good performance, not just results.

Parents should always check...

- The qualifications and experience of the coaches
- The ratio of adults to young people complies with England Hockey guidance
- How young people are looked after if they are not playing
- NNHC has clear codes of conduct stating expected behaviour of members, players and coaches
- What happens if there is an accident?
- Does the club have a child protection policy?
- How does the NNHC manage any issues, which may arise i.e. bullying?
- The club's policy on screening and CRB checking adults working with young people



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Questions from the Parent, to seek clarification...

- My child has never played hockey before; can they come along and try out a couple of sessions?
- When is training?
- When are the matches?
- What kit do we need to buy?
- Are the coaches qualified?
- Are the adults helping with the teams checked and trained?
- Does my child have to share changing facilities with adult players?
- Do the club have social events?
- How much does it cost to be a member of the club?
- How are away matches organised?
- Is there a first aider on site?
- Is the club affiliated to England Hockey?
- Who should my child or I speak to if we have a concern?

Communication

NNHC will need to ensure they can contact if required, so they should ask you for your contact details.

It is part of the hockey philosophy that you are involved in your child's interest. Please ensure that you build a relationship with the coach and support the club by completing all paperwork required.

Communication is two way and if you have any questions or concerns about your child's participation in hockey please talk to his/her coach.

What should a Parent do if they are concerned about their child's safety, well being or behaviour?

- NNHC has a Welfare Officer (see NNHC Safeguarding & Protecting Policy)
- Please ask to speak with them and explain your concerns
- All concerns will be taken seriously and investigated
- All concerns will be treated in the strictest confidence, with only the people who can help the situation becoming involved if required